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# Policy, Terms & Conditions

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## SALES POLICY

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Midwest Wholesale Hardware sells to qualified distributors only. Possession of this wholesale catalog does not constitute the right to purchase from Midwest.

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Unless otherwise noted, manufacturers' list prices are shown throughout this price catalog. Discounts or net prices are *not* listed with each item, please login or contact a sales representative for your pricing. All prices are subject to change without notice and are not guaranteed.

Quotations, verbal or written, are subject to acceptance within 45 days. Midwest Wholesale Hardware is not responsible for typographical errors found in this price catalog or any other literature we provide.

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All C.O.D. shipments exceeding \$2,000.00 will be shipped C.O.D. CASHIERS' CHECK.

Midwest Wholesale Hardware will accept Master Card, Visa, or AMEX on all material purchased at standard book pricing.

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## FREIGHT

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If you have an open account, Midwest Wholesale Hardware will prepay ground freight on shipments within the continental United States on all orders exceeding \$750.00 net to one destination via the carrier of our choice. Direct shipments must meet the manufacturer freight policy to qualify for prepaid ground freight.

All goods are invoiced FOB Kansas City, MO; or Longwood, FL; or Visalia, CA; Elizabethtown, PA; Carrollton, TX; Kent, WA (depending on the location from which the material was shipped). When delivered to the transportation company, shipments become the property of the purchaser, who assumes the risk of loss or damage in transit.

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## CANCELLATION OF ORDERS

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All cancellations of material must be confirmed in writing. Cancellation of factory-ordered material will be determined by the manufacturer and is subject to any penalties or fees.

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# Policy, Terms & Conditions

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## RETURNED GOODS

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An RMA (Return Material Authorization) number must be issued before the return of material. To request an RMA number, call 800 821-8527, fax 800 621-6581, or e-mail us at [hdwsales@midwestwholesale.com](mailto:hdwsales@midwestwholesale.com)

All customer requests returned “stock” material will have a standard 20% restocking fee and will be credited after inspection (excluding shipping and handling charges).

Return of factory-ordered material has a minimum 45% restocking fee. No returns of factory-ordered material under \$100.00

All Allegion Brands (Falcon, Glynn-Johnson, Ives, LCN, Schlage, Schlage Electronics, Von Duprin) factory ordered material is non-returnable.

Replacement of defective material or material shipped in error will be invoiced and credited upon receipt of defective or incorrect material. Products are warranted solely by the manufacturer. The complete warranty is included with the product and is subject to the conditions set forth by the manufacturer.

Please note that an RMA number does not guarantee final disposition and all returns are subject to inspection. RMA's must be issued within 60 days from the invoice date. RMA's are valid for 45 days after issued.

All exchanged or returned merchandise must be in original factory carton, including all packaging materials, inserts, manuals, and all accessories. Please do not tape or write anything on the item or the original manufacturer's carton. Package / Box Charges: Customers will be charged on a case by case basis for damaged boxes if they need replacing (manufactures charge us for boxes). Credit amount will be reduced for missing components (cylinders, strikes, etc.) at the discretion of Midwest Wholesale Hardware.

All returns must be packed in an outer shipping carton with valid RMA number on the outside of the shipping carton.

No returned material will be accepted without a Return Goods Authorization number.

Please ship your parcel back to us Freight Prepaid. We suggest that you use a Ground Service “Insured”.

Sorry, we cannot accept COD or freight-collect shipments.

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## LIMITATION OF LIABILITY

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In no event shall Midwest Wholesale Hardware be liable for any loss or damage resulting from any cause whatsoever relating to the goods in excess of the purchase price of the particular goods with respect to which losses or damages are claimed, or, at the election of Midwest Wholesale Hardware the repair or replacement of defective or damaged goods. In no event shall Midwest Wholesale Hardware be liable for incidental or consequential damages.

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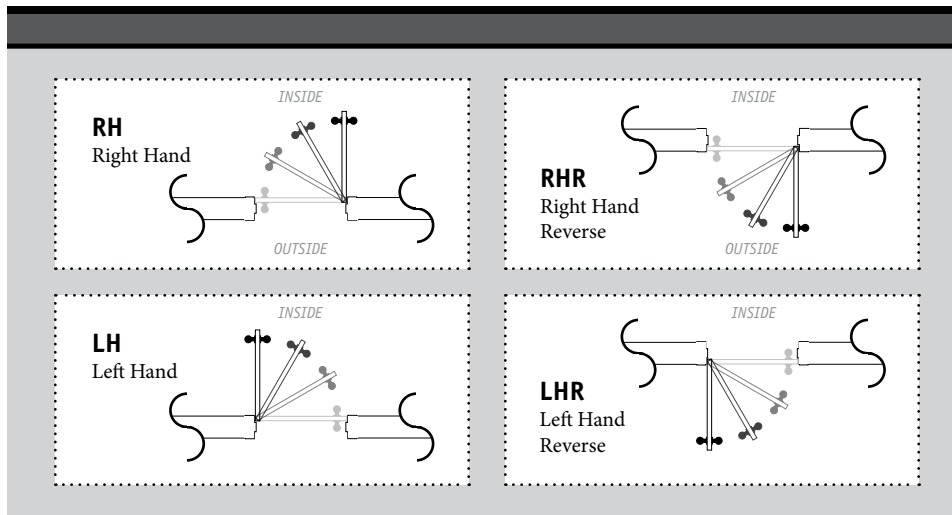
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# In-House Keying Charges

<i>The following charges will apply to most manufacturers' cylinders (MEDECO excluded):</i>	
Regular Cylinders	8.00 NET each
Construction Keying	12.00 NET each
Removable Core Cylinders	12.00 NET each
<i>Includes Grand Masterkeyed, Masterkeyed, Keyed Alike. (MEDECO excluded)</i>	
Cut Master Keys	3.50 NET each
Cut Control Key	3.50 NET each
Additional Change Keys	1.25 NET each
Stamping Charges (up to 6 characters)	1.00 NET each
Stamping Charges — "DO NOT DUPLICATE"	1.00 NET per key
<i>All keyed cylinders will be provided with 2 change keys each, unless otherwise specified.</i>	

# Handing Chart



# Finish Chart

Symbol	Description
313AN	Anodized Duranodic
315AN	Anodized Black
600 (USP)	Primed
603	Zinc Plated
689 (P28) (MAL)	Aluminum Painted
690	Statuary Bronze Painted
691	Light Bronze Painted
693	Black Painted
695 (P13) (M13)	Dark Bronze Painted
696	Satin Brass Painted
605 (US3)	Bright Brass
606 (US4)	Satin Brass
609 (US5)	Satin Brass, Blackened
611 (US9)	Bright Bronze
612 (US10)	Satin Bronze
613 (US10B)	Oil Rubbed Bronze
614 (10A)	Antique Bronze Lacquered
619 (US15)	Satin Nickel Plated
620 (US15A)	Antique Pewter
625 (US26)	Bright Chromium Plated
626 (US26D)	Satin Chromium Plated
628 (US28)	Satin Aluminum Anodized
629 (US32)	Bright Stainless Steel
630 (US32D)	Satin Stainless Steel
652	Satin Chromium on Steel